2020 Promote Appropriate Home Dialysis Quality Improvement Activity (QIA)

Objective
Assist dialysis providers with initiatives that align with the Executive Order of Advancing American Kidney Health Goals as defined:

- **Goal 1: Reduce the Risk of Kidney Failure**
- **Goal 2: Improve Access to and Quality of Person-Centered Treatment Options**
  
  *(The U.S. Department of Health and Human Services aim to have 80% of new American ESRD patients in 2025 receiving dialysis in the home or receiving a transplant.)*
- **Goal 3: Increase Access to Kidney Transplants**

Project Goal
Increase the rate of patients on a home modality in the Network Service Area, by working with incident and prevalent patients. *(Facilities will be given individual goals according to their baseline rate as of data received from the National Coordinating Center-NCC.)*

- Promote referral to home dialysis modalities
- Identify and mitigate the barriers to timely referral and home modality training
- Determine the steps patients and providers can take to improve referral patterns and the timeliness of patients starting home modality training

Measures
Successful completion of the Home Dialysis QIA will be based on the following measures:

- Improvement in home modality utilization will be measured by an overall increase in the rate of patients who begin training on a home modality.
- Incorporating the process steps into patient education, facility practice, and the facility Quality Assurance and Performance Improvement (QAPI) process.

The following Home Dialysis QIA outline was developed to assist the Project Lead and Back-up Lead to: (1) stay organized with project requirements, (2) have access to available resources, (3) know ahead of time upcoming due dates that align with organizational activities, (4) collaborate with team members on QIA project interventions and (5) check off the completion status of monthly project requirements. This outline will correlate with the monthly *QIA Project Calendar*, and the *Home Dialysis QIA Progress Report* which will indicate the completion status of project requirements through the quarterly “Bring Home the Gold” facility achievement levels (Bronze, Silver and Gold).

You can easily identify hyperlinks of available resources that are highlighted in blue text. It is advisable to save this document in an electronic format, so that hyperlinks are easily accessible. The Home Dialysis QIA outline is also available on the IPRO ESRD Networks’ webpage - [Promote Appropriate Home Dialysis](#)
Please be mindful that webinar dates and activities are subject to change depending on speaker’s availability, emergency response efforts required in the Network service area, delay in data or resources available, etc. The ESRD Network of the South Atlantic will keep you updated of any changes related to the Home Dialysis QIA via email and/or the monthly QIA calendar.

For any questions or concerns regarding the Home Dialysis QIA, please contact the Network project lead Michelle Lewis at http://help.esrd.ipro.org/support/tickets/new or call at 919-463-4510.

### 2020 Home Dialysis Project Outline – Project Lead/Back-up Lead

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| **December** | □ Review the following resources:  
  • Home Dialysis Project Outline [Link](#)  
  • Home Dialysis Resource Toolkit [Link](#)  
  • PFR Recruitment Package [Link](#) | **DUE** Date: 12/31/19 |
|         | □ Facility should expect a mailing with resources from the ESRD Network to support patient education on home modality options. These resources will come in an 8.5 x 11 white envelope. Additional resources and copies are also available online at: Promote Appropriate Home Dialysis [Link](#) | Note: Picture Submission for Lobby Day/Education Station will be Due by 3/31/20. |
|         | □ Utilize resources to complete at least one (1) of the following Lobby Education Initiatives by working with the HDN and PFR:  
  • Host a Lobby Day  
  • Create an Education Station on Home Treatment Options  
  • Create a Bulletin Board | |
| **January** | □ Complete Key Contacts Survey [Link](#) | **DUE** Date: 1/2/20 |
|         | □ Watch the Home Dialysis Kick-Off Webinar Recording [Link](#) | **DUE** Date: 1/13/20 |
|         | □ Attend *Home Modality QIA NCC LAN Call*  
  (Link for Registration will be released when available)  
  Takeaway Survey will be Due in February* | Date: 1/14/20 @ 3pm |
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| **January**<br>cont’d | □ Complete Knowledge & Practice Assessment Survey  
  • Attestation – Home Dialysis kick-off webinar  
  □ HTN completes “Coaching Fundamentals” Module  
    (Module | Quiz)  
  □ Identify a PAC Patient Facility Representative – PFR (HIPAA Compliant Collection Tool – Redcap) Link  
  □ Home Dialysis QIA Project Lead educates all facility staff and patients regarding your facility’s participation in the Home Dialysis project. *(This can be discussed during your team huddle meeting or QAPI.)*  
  □ Review and utilize the following resource with patients to assist with identifying potential candidates for a home modality:  
    • MATCH-D Tool Link  
  On-going activity | DUE Date: 1/17/20  
  DUE Date: 1/31/20  
  DUE Date: 1/31/20  
  DUE Date: 1/31/20  
  Note: Attestation of this activity will be included in February’s Takeaway Survey.  
  On-going activity |
| **February** | □ 1st Quarter Assessment of all patients for home dialysis interest using the Treatment Options Interest Form Link  
  • Work with Home Therapy Navigator on this task  
  □ Complete Home Dialysis QIA LAN Call Takeaway Survey  
  □ Attend the “Getting Patients Involved in Your QAPI” Webinar Link  
  □ HTN and PFR collaborate and distribute to patients the Home Dialysis Central “Dialyze to Live” – Real stories about living on home dialysis Link  
  □ HTN completes Home Dialysis as a Treatment Option  
    (Module | Quiz) | DUE Date: 2/10/20  
  Note: Attestation of this activity will be included in February’s Takeaway Survey.  
  Date: 2/28/20 Attestation of activity included in March Survey  
  DUE Date: 2/28/20 |
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| **February cont’d** | Continue to utilize the following resource with patients to assist with identifying potential candidates for a home modality: MATCH-D Tool [Link](#)  
Continue working with Lobby Education Initiative if not completed in January. | **On-going activity**  
**Monthly Attestation/On-going activity** |
| **March** | Attend [Home Modality QIA NCC LAN Call](#)  
*(Link for Registration will be released when available)*  
Takeaway Survey will be Due in April*  
Start discussing with your Team on ideas for hosting a patient support group/ new patient adjustment group at your facility or identify an ESRD support group at a sister facility or within the community that your patients can attend.  
Invite a patient to your March QAPI meeting  
HTN, PFR, and Project Lead create an education station/bulletin board and celebrate with hosting an educational interactive lobby day  
Lobby Day/ Education Initiative Picture [DUE](#) | **Date:** 3/10/20 @3pm  
**Monthly Attestation/On-going activity**  
**Monthly Attestation/On-going activity**  
**DUE** Date: 3/31/20  
Attestation of activity included in April Survey  
**DUE** Date: 3/31/20 |
| **April** | Complete Home Dialysis QIA LAN Call Takeaway Survey  
Start planning a Patient Support Group Meeting at your facility, a sister facility or in the community. *(Plan for a meeting in May and notify patients of the date and time.)*  
Invite a patient to your April QAPI meeting – invite family members and/ or care partners this month! | **DUE** Date: 4/8/20  
**Monthly Attestation/On-going activity**  
**Monthly Attestation/On-going activity** |
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<td><strong>April</strong> cont’d</td>
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<td></td>
<td>□ Attend the “Starting Supportive Programs at Your Facility” Webinar <a href="#">Link</a></td>
<td>Date: 4/23/20 @1pm</td>
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| | □ HTN and PFR to distribute the following resources:  
| | - “Have you thought about Dialysis at Home?”  
| | - Home Hemodialysis/Peritoneal Dialysis Word Search Puzzles | DUE Date: 4/30/20  
| | [Due Date](#) | Attestation of activity included in April Survey |
| | □ 2<sup>nd</sup> Quarter Assessment of all patients for home dialysis interest using the Treatment Options Interest Form [Link](#)  
| | - Work with Home Dialysis Navigator on this task | DUE Date: 4/30/20  
| | | Note: Attestation of this activity will be included in May QIA Mid-point Survey |
| **May** | | |
| | □ Attend [Home Modality QIA NCC LAN Call](#) (Link for Registration will be released when available)  
| | Takeaway Survey will be Due in June* | Date: 5/12/20 @3pm |
| | □ Home Therapy Navigator and Patient Facility Representative to distribute to patients the educational resources:  
| | - [Uncovering Myths About Home Dialysis (ESRD NCC Tool)](#) [Link](#)  
| | - Home Dialysis Central – Care Partner Tips [Link](#) | DUE Date: 5/29/20  
| | | Attestation of activity included in June Survey |
| | □ Host a Patient Support Group Meeting – invite family members and/or care partners this month! | Monthly Attestation/ Ongoing activity |
| | □ Invite a patient to your March QAPI meeting | Monthly Attestation/ Ongoing activity |
| **June** | | |
| | □ Complete Home Dialysis QIA LAN Call Takeaway Survey | DUE Date: 6/9/20 |
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<td><strong>June</strong></td>
<td>□ Attend the Mid-Point Webinar</td>
<td>Pending date, please check the June QIA Calendar (Placeholder: 6/24/20 @2pm)</td>
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<td></td>
<td>□ <a href="#">HTN and PFR</a> host the Home Dialysis QIA Bingo Game for patients</td>
<td><strong>DUE Date: 6/30/20</strong> Attestation of activity included in July Survey</td>
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<td></td>
<td>□ Host a Patient Support Group Meeting</td>
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<td>□ Invite a patient to your March QAPI meeting</td>
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<td>□ <strong>Project Lead, Home Therapy Navigator, and Patient Facility Representative</strong> host a mid-point educational session or lobby day on Home Dialysis Treatment Options. <em>(This activity can be incorporated into the monthly support group meeting.)</em></td>
<td><strong>DUE Date: 7/31/20</strong> Note: Completion of mid-point educational session/ lobby day activity will be Due by 7/31/20;</td>
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<tr>
<td><strong>July</strong></td>
<td>□ Attend <a href="#">Home Modality QIA NCC LAN Call</a> <em>(Link for Registration will be released when available)</em> Takeaway Survey will be Due in August*</td>
<td><strong>Date: 7/14/20 @3pm</strong></td>
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<tr>
<td></td>
<td>□ Host a Patient Support Group Meeting</td>
<td>Monthly Attestation/ Ongoing activity</td>
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<td></td>
<td>□ Invite a patient to your March QAPI meeting</td>
<td>Monthly Attestation/ Ongoing activity</td>
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<td>□ <strong>3rd Quarter</strong> Assessment of all patients for home dialysis interest using the Treatment Options Interest Form <a href="#">Link</a> • Work with Home Dialysis Navigator on this task</td>
<td><strong>DUE Date: 7/31/20</strong> Note: Attestation of this activity will be included in August Takeaway Survey</td>
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<td></td>
<td>□ <strong>Project Lead, Home Therapy Navigator, and Patient Facility Representative</strong> host a mid-point educational session or lobby day on Home Dialysis Treatment Options</td>
<td><strong>DUE Date: 7/31/20</strong> Attestation of activity included in August Survey</td>
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<td><strong>August</strong></td>
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<td>[ ] Complete Home Dialysis QIA LAN Call Takeaway Survey</td>
<td><strong>DUE</strong> Date: 8/11/20</td>
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<tr>
<td></td>
<td>[ ] Host a Patient Support Group Meeting</td>
<td>Monthly Attestation/ Ongoing activity</td>
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<td></td>
<td>[ ] Invite a patient to your March QAPI meeting</td>
<td>Monthly Attestation/ Ongoing activity</td>
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<td></td>
<td>[ ] <strong>HTN</strong> and <strong>PFR</strong> host an In-Service or Lunch &amp; Learn about the professional and patient perspectives about Home Modality Options for all staff members.</td>
<td><strong>DUE</strong> Date: 8/31/20</td>
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<td></td>
<td>[ ] <strong>HTN</strong> distributes organization’s home modality educational resource of choice to patients. If organization does not have material, please visit the Network’s website for resources: <a href="#">Link</a></td>
<td>Note: Attestation of this activity will be included in August Takeaway Survey</td>
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<td>[ ]</td>
<td><strong>DUE</strong> Date: 8/31/20</td>
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<td>[ ] Note: Attestation of this activity will be included in the next survey</td>
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<td><strong>September</strong></td>
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| | [ ] Attend **Home Modality QIA NCC LAN Call** *(Link for Registration will be released when available)*  
  Takeaway Survey will be Due October 9th* | Date: 9/8/20 @3pm |
| | [ ] Host a Patient Support Group Meeting | Monthly Attestation/ Ongoing activity |
| | [ ] Invite a patient to your March QAPI meeting | Monthly Attestation/ Ongoing activity |
| | [ ] Complete the Post-Project Survey (this survey includes the September NCC LAN Call Takeaway Survey questions) | **DUE** Date: 10/9/20 |
Notes:

- All activities and due dates are subject to change
- All requested surveys are due by 6pm on the day indicated to avoid escalation
- Acronyms
  - PAC PFR – Patient Advisory Committee – Patient Facility Representative (Patient Role)
  - HTN – Home Therapy Navigator (Staff Role)
  - PSG- Patient Support Group
  - QAPI – Quality Assurance and Performance Improvement
- Patient Support Group – Include Home Dialysis Suggested Topics Link – (Review module for guidance)
- QAPI – Home Dialysis Guided Question Ideas Link – (Review module for guidance)
- Facility Leadership Performance Calls: The Network will be discussing facility performance in the Home Dialysis QIA with QIA Leads, Directors and Regional Leadership. (These calls will be held by organization affiliation. Selected facilities will be notified by email with registration link.)

Helpful Tips for Success in the Home Dialysis QIA:

- Keep a notebook to document your facility’s participation in the Home Dialysis project to share with State Survey Agents if requested
- Formulate an Improvement Plan to increase the rates of patients utilizing a home modality
- Form a Patient Support Group – include patients and family members/caregivers
- Host a lobby day activity (invite a home patient)
- Partner with a home program to host a lobby day – include a home patient to answer questions
- Invite a patient to your facility’s monthly QAPI meeting
- Set up a mentor program to connect patients with a Peer Mentor to share their experience
- Conduct a patient and family education session or support group meeting on home modality options (invite a home patient)
- Actively participate in scheduled webinars and collaborative calls to share ideas, brainstorm through the barriers and celebrate successes
- Conduct an internal kick-off orientation/in-service with all staff members to share your facility’s commitment to increase the number of patients on a home modality (recruit HTN)
- Prepare staff to answer questions from patients about home modality options

For additional resources visit our website at: Network Educational Materials

- Home Dialysis Central: https://www.homedialysis.org/
- AAKP: https://aakp.org/
- MEI: https://meiresearch.org/
- Home Dialyzors United: https://www.homedialyzorsunited.org/
- National Kidney foundation: https://www.kidney.org/