

Frustrated? Angry?

Try to stay calm...and talk to the manager or social worker.

Together we can work out any problems.

Remember to think before you speak or act... Anything you do or say that could be considered a "threat" can put you at risk of a discharge from this facility.

Threats are any gestures or actions that express intent to hurt others.



Dialysis units cannot permit any physical threats to go unnoticed. This means, if a threat is made, the individual making the threat could be asked to leave the clinic. If he or she does not leave when asked, law enforcement could be called. If a patient makes a threat, he or she could be involuntarily discharged from the unit. Many involuntarily discharged patients have a difficult time finding a new clinic. The safety of patients, families, friends, and staff is very important to all of us. If you have a concern, please seek help.

To file a grievance, please contact us:



Better healthcare,
realized.

IPRO End-Stage Renal Disease Network of the South Atlantic

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